WHY DO I, AND MY HOUSE MATES, HAVE SO MUCH TROUBLE CONNECTING TO THE WIFI?

You may have noticed that you have a nice strong connection while you are in College Center, the Library or elsewhere on campus but you have tons of trouble staying connected when you are in your Residence Hall. Why? There is no simple answer but much of it has to do with understanding the sources of RF interference.

- WiFi game consoles and printers don’t work on our WiFi network but if the wireless radio is still trying to broadcast, it’s creating interference. Turn the WiFi OFF.

- Wireless game controllers broadcast on the same channels as the wireless access points.

- So do cordless phones, two-way radios and voice-over-IP phones.

- Personal access points / routers are strictly prohibited.

Even without interference, the WiFi in most residential halls isn’t perfect because the old buildings are not optimized for signal strength but eliminating as much RF as possible will help EVERYONE! Also, to avoid WiFi issues entirely in while working from your room, simply purchase an Ethernet cord and use the wired network connection. We are continually working to make upgrades to the wireless network.

If you need help turning off the WiFi component of your device you may ask your CIS ResNet student employee or contact the help desk at helpdesk@vassar.edu or 437-7224 (x7224 from a campus phone).